

Privacy Policy

How iTANZ handles personal information across its corporate website, digital touchpoints and related enquiries.

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At a glance

We collect only the personal information reasonably needed to operate our website, respond to enquiries, manage business relationships, recruitment and investor-facing interactions, protect our systems, and meet legal obligations. We do not sell personal information. Your rights depend on the laws that apply to you and to the relevant iTANZ entity.

1. About this Privacy Policy

This Privacy Policy explains how iTANZ Technologies Limited ("iTANZ", "we", "us" or "our") collects, uses, discloses, stores and protects personal information when you visit our corporate website, communicate with us, submit a form, attend an event, apply for a role, engage with investor relations, or otherwise interact with our digital services.

It applies to personal information processed through iTANZ-controlled websites and related digital touchpoints. Separate notices, contractual terms or customer-specific data processing agreements may apply to services delivered to clients and will take priority where they specifically address the same processing activity.

2. Who We Are

iTANZ Technologies Limited is a technology and digital transformation company incorporated in Pakistan. Our corporate website supports visitors, clients, prospective clients, partners, candidates, investors, shareholders and other stakeholders across multiple markets.

Depending on the context and applicable law, the iTANZ entity that determines why and how your personal information is processed will act as the relevant data controller or equivalent responsible organisation.

3. Personal Information We May Collect

Information you provide directly

- Identity and contact information, such as your name, business email address, telephone number, country or location, and preferred contact details.
- Professional information, such as organisation, job title, industry, business function and areas of interest.
- Enquiry and relationship information, including consultation requests, meeting requests, demo requests, messages, feedback, event registrations and correspondence with iTANZ.
- Recruitment information, such as your CV/resume, work history, education, professional qualifications, portfolio links, role preferences and other information you choose to provide in connection with an application.
- Investor or shareholder enquiry information where you use investor relations channels, including the information necessary to respond to your request or meet applicable corporate and regulatory requirements.
- Any other information you voluntarily include in forms, documents, emails or communications sent to us.

Information collected automatically

- Device and browser information, including browser type, operating system, device type and language settings.
- Technical and usage information, such as IP address, approximate location derived from IP, referring pages, pages viewed, links clicked, date/time, session information and website performance data.
- Cookie and similar technology information as described in our Cookie Policy.
- Security and diagnostic information used to protect the website, detect suspicious activity, troubleshoot errors and maintain service availability.

We generally do not seek to collect sensitive or special-category personal information through the public website unless it is necessary for a specific lawful purpose and appropriate safeguards are applied. Please avoid sending such information through general contact forms unless requested.

4. How We Use Personal Information

- Operate, maintain, secure and improve our websites, digital experiences and business systems.
- Respond to enquiries, consultation requests, meeting requests, product or service questions and other communications.
- Manage prospective and existing business relationships, partner interactions and relevant follow-up communications.
- Provide information about iTANZ capabilities, events, insights, announcements and services where permitted by law and consistent with your preferences.
- Process recruitment applications, communicate with candidates and support hiring activities.
- Support investor relations, shareholder communications and corporate or regulatory processes where applicable.
- Analyse website usage and performance, understand audience interests and improve content, navigation and digital journeys.
- Prevent fraud, misuse, cyber threats and other activity that may compromise our website, systems, personnel or stakeholders.
- Comply with legal, regulatory, contractual, audit, record-keeping and governance obligations, and establish or defend legal claims.
- Carry out internal administration, reporting, planning and service quality activities reasonably connected with the purposes above.

5. Legal Bases Where Applicable

Where data protection law requires a legal basis for processing, we rely on one or more of the following, depending on the activity:

- Your consent, for example for certain optional cookies or marketing communications where consent is required.
- Steps taken at your request before entering into a contract, or performance of a contract with you or your organisation.
- Our legitimate interests, such as operating a secure business website, responding to business enquiries, developing relationships, improving services and protecting our organisation, provided those interests are not overridden by your rights.
- Compliance with legal or regulatory obligations.
- Other lawful grounds recognised under the laws that apply to the relevant processing activity.

Where we rely on consent, you may withdraw it at any time for future processing, without affecting processing that was lawful before withdrawal.

6. How We Share Personal Information

We may disclose personal information only where reasonably necessary for the purposes described in this Policy, including to:

- iTANZ affiliates, offices and authorised personnel who need the information for the relevant business purpose.

- Technology, hosting, cybersecurity, analytics, communications, recruitment, event, professional advisory and other service providers acting on our instructions or supporting our operations.
- Business partners or implementation partners where you ask us to coordinate with them, where a joint engagement requires it, or where disclosure is otherwise permitted by law.
- Professional advisers, auditors, insurers, banks and other parties involved in governance, risk, compliance or legal matters.
- Regulators, stock exchanges, courts, law-enforcement authorities or government bodies where disclosure is required or permitted by law.
- A buyer, investor, successor or adviser in connection with a merger, acquisition, restructuring, financing, transfer of assets or similar corporate transaction, subject to appropriate confidentiality protections.

We do not sell personal information for monetary consideration. Where applicable law gives a broader meaning to "sale" or "sharing", we will provide any required notices and choices.

7. International Transfers

Because iTANZ works across multiple markets and may use service providers in different countries, personal information may be processed outside the country in which it was collected. Where required by applicable law, we use appropriate contractual, organisational or other safeguards designed to protect personal information when it is transferred internationally.

8. Cookies and Similar Technologies

Our website may use cookies, pixels, local storage and similar technologies to operate essential features, remember preferences, measure performance and understand how visitors use the site. Optional technologies are used in accordance with applicable consent requirements. Please see our Cookie Policy for more information and available choices.

9. Data Retention

We retain personal information only for as long as reasonably necessary for the purpose for which it was collected, including to maintain business records, respond to enquiries, manage relationships, complete recruitment processes, meet legal or regulatory obligations, resolve disputes, enforce agreements and support security or audit requirements.

Retention periods vary according to the type of information, the nature of our relationship with you, applicable legal requirements and operational needs. When information is no longer required, we take reasonable steps to delete, anonymise or securely dispose of it, subject to lawful backup and archival practices.

10. Information Security

We use reasonable administrative, technical and organisational measures designed to protect personal information against unauthorised access, loss, misuse, alteration or disclosure. These measures may include access controls, security monitoring, technical safeguards, internal policies and supplier controls appropriate to the nature of the information and the risks involved.

No website, transmission method or storage system can be guaranteed to be completely secure. You are responsible for taking appropriate care when sending information over the internet and for protecting any credentials associated with third-party services you use to interact with us.

11. Your Privacy Rights

Depending on your location and the law that applies, you may have rights such as:

- requesting access to personal information we hold about you;
- asking us to correct inaccurate or incomplete information;
- requesting deletion of information in certain circumstances;
- requesting restriction of processing or objecting to certain processing;
- requesting a portable copy of certain information where the law provides this right;
- withdrawing consent where processing is based on consent;
- objecting to or opting out of certain direct marketing communications; and
- lodging a complaint with an applicable privacy or data protection authority.

These rights are not absolute and may be subject to legal exceptions. We may need to verify your identity before acting on a request and may ask for information reasonably necessary to locate the relevant records. We will respond within the timeframe required by applicable law.

12. Marketing Preferences

Where we send promotional or marketing communications, you can opt out at any time by using the unsubscribe option in the message where available or by contacting us. We may still send non-marketing communications that are necessary for an existing relationship, transaction, service, legal obligation or security matter.

13. Recruitment and Candidate Information

If you apply for a role, we may use your information to assess your suitability, communicate with you, conduct interviews and checks permitted by law, manage the recruitment process, meet legal obligations and maintain appropriate recruitment records. If we wish to retain your profile for future opportunities beyond the active process, we will do so in accordance with applicable law and any required notice or consent.

14. Children's Privacy

The iTANZ corporate website is intended for business and professional audiences and is not directed to children. We do not knowingly seek to collect personal information from individuals under 18 through general website interactions. If you believe a child has provided personal information to us inappropriately, please contact us so we can review the matter.

15. Third-Party Websites and Services

Our website may contain links to websites, platforms or services operated by third parties. Their privacy practices are governed by their own notices and policies. iTANZ is not responsible for the privacy, security or content practices of third-party sites merely because we link to them.

16. Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our website, business practices, technologies, regulatory obligations or legal requirements. The "Last updated" date at the beginning of the Policy indicates the latest revision. Material changes may be communicated through the website or other appropriate channels where required.

17. Contact Us

Questions or privacy requests relating to this Privacy Policy may be sent to:

Company	iTANZ Technologies Limited
Registered office	623-B, PCSIR Phase II, Lahore, Pakistan
Website	https://itanztechnologies.com
Email	info@itanzgroup.com

For a privacy rights request, please include "Privacy Request" in the subject line and provide enough information for us to identify the relevant interaction or records. Do not send passwords, full payment-card details or other unnecessary sensitive information by email.